Stormwater is rainwater and snowmelt. When stormwater flows across parking lots and streets, it can pick up pollutants that empty directly into our rivers and streams through the storm drains on streets and in parking lots. Pollutants entering these drains flow untreated to the water bodies that we use for drinking water, swimming, and fishing.

Best management practices (BMPs) are specific steps to prevent stormwater pollution as a result of day-to-day activities. All employees must make every effort to keep pollutants from going down the storm drain by putting the following BMPs into practice.

**Spills & Leaks**
- Maintain cleaning equipment (tanks, hoses, and fittings) to prevent wastewater leaks.
- Securely store all materials and equipment in vehicles during transport.
- Keep spill kits available for cleaning up spills and leaks.
- If a spill occurs, control, contain, and clean up immediately using dry cleanup practices. Clean up and dispose of dirty absorbent properly. If a spill reaches the storm drain system, notify the municipality that you’re working in by calling 303.441.4444
- Cover and provide secondary containment for all materials or containers stored outside.
- Take precautions and protect storm drains when receiving bulk liquid deliveries and during loading or unloading.
- Contain and cover waste and material stockpiles.

**Outdoor Material Storage & Handling**
- Keep outdoor areas free from trash, dirt, litter, and debris.
- Keep lids closed on dumpsters and recycle containers.
- Perform maintenance and repair work outside.

**Wastewater Disposal**
- Discharge wastewater from holding tanks to: 1) the sanitary sewer at your business facility, or 2) a toilet or utility sink on your customer’s premises, with their permission.
- Filter carpet cleaning wastewater before discharging it to the sanitary sewer since fibers and other debris in the wastewater can clog pipes.

**Additional Behaviors**
- Limit the application of sand/salt, deicer, fertilizer, and pesticides, and always follow instructions on the label.
- Dispose of wastewater, including chlorinated water, fire suppression water, HVAC or boiler cleaning water, pool water, street sweeping water, and storm drain cleaning water, to a sanitary sewer, or use BMPs outlined in permits and guidance.